



Education Courses

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2014 AMCTO Conference Program at a Glance


**Register
Online**

Sunday, June 8, 2014

- 10:00 a.m. - 5:00 p.m. [Golf Tournament – Legends on the Niagara Golf course](#)
- 11:00 a.m. - 7:00 p.m. Delegate Registration
- 12:00 p.m. - 5:30 p.m. [Whirlpool Jet Boat Adventure & Winery & Brewery Tours and Lunch](#)
- 4:00 p.m. - 5:00 p.m. Golf Tournament Awards & Reception
- 6:30 p.m. - 9:30 p.m. Opening Reception and Trade Show
- 9:30 p.m. - 1:00 a.m. Hospitality – Hard Rock Lounge

Monday, June 9, 2014

- 7:00 a.m. - 4:30 p.m. Delegate Registration
- 7:00 a.m. - 8:00 a.m. Breakfast Buffet
- 7:00 a.m. - 8:15 a.m. CMO Working Breakfast Part 1
- 7:00 a.m. - 2:00 p.m. Trade Show
- 8:30 a.m. - 9:30 a.m. Opening Ceremonies
- 9:30 a.m. - 10:30 a.m. [Opening Keynote Speaker](#)
- 10:30 a.m. - 11:00 a.m. Refreshment Break
- 10:30 a.m. - 3:30 p.m. [Companion's Tour - Inniskillin's Great Canadian Kitchen Party](#)
- 11:00 a.m. - 12:00 p.m. Annual General Meeting
- 12:00 p.m. - 2:00 p.m. Trade Show and Lunch
- 2:00 p.m. - 3:30 p.m. [Concurrent Workshops](#)
 - 1. Improving Municipal Influence Through Government Relations
 - 2. Code of Conduct for Councilors and Staff: How to Make it Stick
 - 3. Managing an Employee Discipline and Dismissal
 - 4. Municipal Case Law
- 3:30 p.m. - 4:00 p.m. Refreshment Break
- 4:00 p.m. - 5:30 p.m. [Concurrent Workshops](#)
 - 5. Tax Sales: What You Won't Find in the Municipal Act
 - 6. Meaningful Citizen Engagement
 - 7. Human Resources Case Law Update

8. Using Internet Voting to Enhance Electoral Accessibility and Build Community

Tuesday, June 10, 2014

- 7:30 a.m. - 4:00 p.m. Delegate Registration
- 7:00 a.m. - 8:15 a.m. CMO Working Breakfast Part 2
- 8:30 a.m. - 10:00 a.m. **Concurrent Workshops**
- 9. Municipal Procurement: Issues and Challenges
 - 10. Leading with Emotional Intelligence
 - 11. Buying Insurance- Getting the Right Coverage for the Right Price
 - 12. Tax Assessment- Issues and Updates
- 10:00 a.m. - 10:30 a.m. Refreshment Break
- 10:30 a.m. - 12:00 p.m. **Concurrent Workshops**
- 13. Leadership through Positive Psychology
 - 14. Managing a 0% Budget Increase
 - 15. Making Government Work in an Age of Emerging Technology
 - 16. Perceptions of Professional Accreditation in Ontario
- 10:30 a.m. - 3:30 p.m. **Companion's Tour - Niagara Parks VIP Attractions Tour - with Lunch at Elements on the Falls Restaurant**
- 12:00 p.m. - 1:30 p.m. Buffet Lunch & Plenary – Ministry of Municipal Affairs & Housing
- 12:00 p.m. - 2:30 p.m. Past Presidents' Luncheon
- 1:45 p.m. - 3:15 p.m. **Concurrent Workshops**
- 17. Emergency Preparedness for Persons with a Disability
 - 18. Organizational Engagement, Leadership and Change- Creating Effective Teams
 - 19. Shared Services: Good Business or Not?
 - 20. Life after Passing Your Development Charges By-Law
- 5:30 p.m. - 6:30 p.m. Gala Reception
- 6:30 p.m. - 1:00 a.m. Gala Dinner and Entertainment

Wednesday, June 11, 2014

- 8:00 a.m. - 10:30 a.m. Registration
- 8:30 a.m. - 10:00 a.m. **Concurrent Workshops**
- 21. Voterlookup.ca - Partnership and Innovation Supporting Municipal and School Board Elections
 - 22. Is Your Municipality Investment Ready?
 - 23. Building a Successful Senior Leadership Team
 - 24. Internal Controls and Fraud Detection
- 10:00 a.m. - 10:30 a.m. Refreshment Break
- 10:30 a.m. - 11:30 a.m. Closing Keynote Speaker
- 11:30 a.m. - 1:30 p.m. Closing Ceremonies

Conference Social Program Tour Packages 1 & 2**Companion's Tour Packages (Monday and Tuesday)**

[Click here](#) to download a printable registration form.

Refund Policy: All cancellations must be confirmed in writing. A refund levy of \$56.50 (includes HST) will be applied to every cancellation received up to and including May 7, 2014. No refunds will be made for cancellations received after May 7, 2014. Substitutions are permitted.

Waiver: In the event that the AMCTO 76th Annual Meeting and Professional Development Institute fails to take place as scheduled or is interrupted and/or discontinued, or access to the premises is prevented or interfered with by reason of a strike, lockout, injunction, Act of War, Act of God, emergency declared by any government agency, or any other cause beyond the reasonable control of the Association, the delegates release the Association from all damages and claims for damages, and agree that the sole liability of the Association shall be to return each delegate's registration fees paid less a pro-rated share of costs committed by the Association to that time and date. The program as stated is confirmed at time of printing. Due to circumstances beyond our control, the program may be subject to change without notice.

Personal Information Protection Policy: This information is collected under the Personal Information Protection and Electronic Documents Act for the purposes of processing your registrations and material delivery. This information is not shared, sold or distributed and is maintained in a confidential and secure manner.

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